

CONTOUR[®]
PRODUCTS



Owner's Manual

Your bed will never be the same again.



Congratulations on the purchase of your new Mattress Genie, the universal bed lift that offers adjustable bed comfort without the adjustable bed price. Now using your existing mattress, you can support your head, neck, shoulders and back with just the touch of a button.

Upper body elevation can help alleviate many health problems, including heartburn, indigestion, nasal congestion and the flu. You'll feel more comfortable and relaxed in bed, reading, watching tv working or eating – like never before.

Please review this manual prior to using the Mattress Genie.

www.mattressgenie.com

MATTRESS GENIE CARE & DURABILITY:

Your unit is made of durable, heavy duty PVC vinyl and does not require any cleaning or upkeep with normal use. For spills or surface soil, simply wipe off using a damp cloth or sponge. Mattress Genie has the capacity to lift up to 1000 pounds.



SAFETY:

Your Mattress Genie is (UL) Listed, thoroughly tested for safety and factory inspected. The control wand is low voltage for safety. There are two overrun protection features; first there is a timed shut off if you accidentally run the pump for more than 5 minutes. A momentary stop will reset this. Secondly, there is a thermal sensor and electric cut-off in the motor, if it runs too long and becomes overheated. The pump will reset once the unit has cooled for about 5 minutes – under normal operation you should never experience a thermal shut off. Some blower units may exhibit a slight “electrical” smell during use for the first few months. This is normal and is caused by a layer of protection oil on the motor (from the production process) and the break in of electrical components. This is normal and will diminish with use and time.

1.

MATTRESS
Genie

MATTRESS
Genie

TROUBLESHOOTING:

Problem: The unit is on and working but the bed will not rise.

- Solutions:**
1. Check that the hose is properly connected.
 2. Be certain that there are no bends on the hose that would prohibit air flow
 3. Make sure that the hose is not trapped underneath the weight of the bed.
 4. Check for leaks in the hose or air bladder.

Problem: The unit is too loud.

- Solutions:**
1. Change the setting on the pump from (1) high power to (2) quiet mode.
 2. Place the unit away from the wall or on carpet or a towel to reduce noise.



Problem: It takes a long time for the bed to flatten.

- Solutions:**
1. Make sure the air hose is clear and straight.
 2. Use the Flat button mode for quick deflation.
 3. Deflate Mattress Genie while your body's weight is applied.

Problem: The mattress isn't flexing very well.

- Solutions:**
1. In order for the mattress to fully flex, your body's weight must be resting on top of it, as is the case with mechanical adjustable beds.

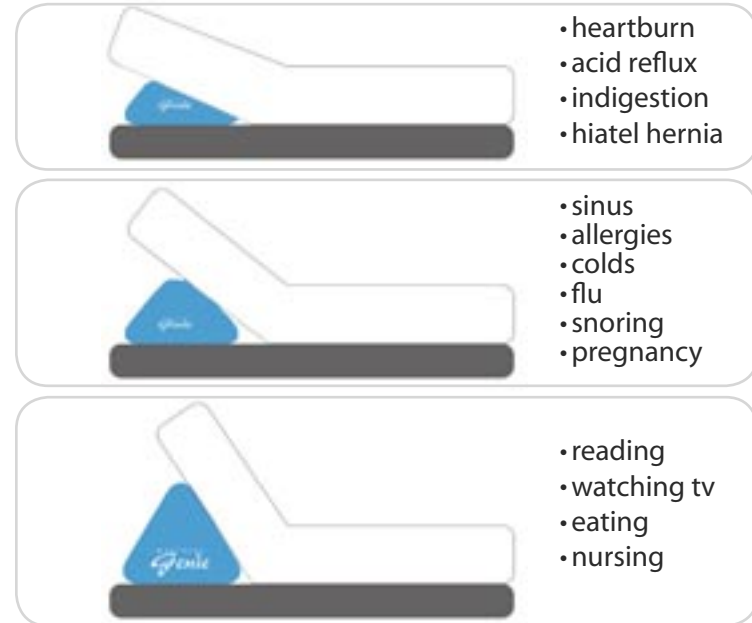
Problem: The unit does not operate.

- Solutions:**
1. Check black 2-speed switch, (1) for high power, (2) for quiet mode. When in the center position, pump is off and will not operate. Turn the switch to one of the "on" positions. There is also a time-out protection feature. If the unit runs excessively, Mattress Genie will automatically shut off for 5 minutes.

Problem: The air bladder leaks.

- Solutions:**
1. Check the hose connection to the pump and make sure it is properly twisted and locked. If in the rare instance of a leak, please contact customer service for a replacement.

OPTIMAL INCLINE FOR:



WE RECOMMEND:

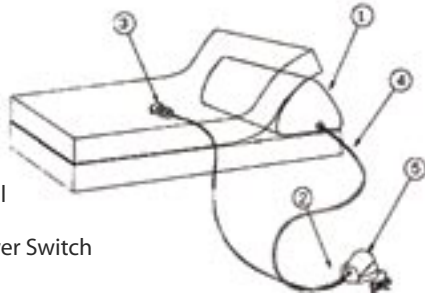
1. Read all of the operating instructions prior to using this appliance.
2. To reduce the risk of personal injury and electric shock, this appliance should not be used or placed where small children can reach it, or in the presence of water.
3. This appliance has a polarized plug (one blade is wider than the other) to reduce the risk of electric shock; this plug is intended to fit in the polarized outlet one way only. If this plug does not fit properly in the outlet, turn the other way and try again.
4. Do not disassemble the pump, hand control, bladder or unit. There are no serviceable components inside.
5. The Mattress Genie can be used on any conventional bed; coil spring, foam, latex and futon. Not for use with a water bed.

AIR LIFT CHAMBER:

The Mattress Genie is constructed of an extra heavy gauge PVC to withstand years of use. The double seams are RF welded for strength. The interior of the chamber includes baffles to improve the stability and performance. The connecting hose is heavy duty reinforced to reduce kinks and damage.

SETTING UP YOUR MATTRESS GENIE:

1. Air Bladder
2. Air Pump
3. Hand Control
4. Hose
5. 2 Speed Power Switch



1. Unpack the bladder, unfold and place on the floor beside your mattress. Unpack the pump and place it on the floor close to the bladder. (See fig. 1)

2. Connect the hose to the pump, turning the connector clockwise until it clicks into place, making sure that there are no kinks or twists in the hose. (See figs. 2 & 3)

3. Plug the pump into the wall outlet and using the wand control, fully inflate the air bladder. (See fig. 4)

4. Slide your mattress about one third of the way down the box spring toward the foot of the bed, leaving the top third of the box spring exposed.

5. Place the inflated air bladder on top of the exposed portion of the box spring, about 3 or 4 inches from the head of the box spring. Be sure to place the hose on the side you wish to keep the pump. (See fig. 5)

6. Place the mattress back on top of the box spring. (See fig. 6) NOTE: The mattress will not fully flex without your body's weight on top of it, as is the case with a mechanical adjustable bed.

7. Slide the pump under the bed and out of the way.



Fig 1.



Fig 2.



Fig 3.



Fig 4.



Fig 5.



Fig 6.

USING THE MAGIC WAND:

UP - Press and hold. Press the lift button until you reach the position you want. The Mattress Genie will lift the head of your mattress up to 40° or about 26 inches. The air will remain in the lift chamber via an air control valve in the pump. This valve remains closed until you press the DOWN or FLAT buttons.

DOWN - Press and hold. Press the down button and air is released from the lift chamber for as long as it is pressed. Stop pressing when you reach your desired position. The air release is accomplished by opening the air release valve. When you disengage the down button, the air release valve will close automatically and hold the position.

FLAT - Press and **release**. Press the flat button once when you want all the air released from your Mattress Genie and your mattress to be brought flat. This feature automatically opens the air release valve for seven minutes. In most cases, this is more than adequate to release all the air. If air does not completely release, check the hose and make sure there are no sharp bends or kinks in it. When a bed is empty and no body weight is applied, it may take a second release cycle to completely deflate.

